

Public service hours per week (FY 2013)			Branches	Hours per Branch*	Population	% diff. hrs. per branch
1	CINCINNATI AND HAMILTON COUNTY, PL OF	2,079.00	40	50.7	802,374	19%
2	BUFFALO AND ERIE COUNTY PUBLIC LIBRARY	1,609.50	36	43.5	919,040	5%
3	ATLANTA-FULTON PUBLIC LIBRARY SYSTEM	1,562.00	32	47.3	977,073	13%
4	COLUMBUS METROPOLITAN LIBRARY	1,442.00	20	68.7	850,548	40%
5	TAMPA-HILLSBOROUGH COUNTY PUBLIC LIBRARY SYSTEM	1,433.00	24	57.3	1,236,035	28%
6	INDIANAPOLIS-MARION COUNTY PUBLIC LIBRARY	1,270.00	22	55.2	877,389	25%
7	OKLAHOMA METROPOLITAN LIBRARY SYSTEM	1,172.00	19	58.6	741,781	30%
8	WAKE COUNTY PUBLIC LIBRARIES	1,145.00	20	54.5	945,143	24%
9	LOUISVILLE FREE PUBLIC LIBRARY	1,065.00	17	59.2	741,096	30%
10	PALM BEACH COUNTY LIBRARY SYSTEM	1,001.00	16	58.9	854,813	30%
11	CHARLOTTE MECKLENBURG LIBRARY	966	19	48.3	962,593	14%
12	NASHVILLE PUBLIC LIBRARY	939	20	44.7	648,295	8%
13	ORANGE COUNTY LIBRARY SYSTEM	883	14	58.9	1,144,104	30%
14	JACKSONVILLE PUBLIC LIBRARY	868	20	41.3	879,602	
14	JACKSONVILLE PUBLIC LIBRARY (Proposed '15)	828	19	41.4	879,602	
15	MEMPHIS PUBLIC LIBRARY & INFORMATION CENTER	760	17	42.2	832,683	2%
Variance - 25% above average		1,515.88				
Variance - 25% below average		909.53				

**The story:** Of 15 peer libraries, Jacksonville is dead last in the average number of operating hours per library facility. Jacksonville averages 41 hours per week, 25 to 30% fewer than Orange County (avg. 59), Palm Beach County (59), Tampa-Hillsborough (57), or Indianapolis-Marion County (55).

\* I added 1 to each of the libraries to include their Main Library in the calculations.

Visits Per Hour (FY 2013)		
1	ORANGE COUNTY LIBRARY SYSTEM	5,105
2	JACKSONVILLE PUBLIC LIBRARY	4,529
3	COLUMBUS METROPOLITAN LIBRARY	4,529
4	PALM BEACH COUNTY LIBRARY SYSTEM	4,429
5	NASHVILLE PUBLIC LIBRARY	3,937
6	CINCINNATI AND HAMILTON COUNTY, PL OF	3,581
7	INDIANAPOLIS-MARION COUNTY PUBLIC LIBRARY	3,416
8	WAKE COUNTY PUBLIC LIBRARIES	3,323
9	CHARLOTTE MECKLENBURG LIBRARY	3,151
10	MEMPHIS PUBLIC LIBRARY & INFORMATION CENTER	3,134
11	LOUISVILLE FREE PUBLIC LIBRARY	3,073
12	TAMPA-HILLSBOROUGH CNTY PUBLIC LIBR. SYSTEM	2,702
13	OKLAHOMA METROPOLITAN LIBRARY SYSTEM	2,451
14	ATLANTA-FULTON PUBLIC LIBRARY SYSTEM	2,319
15	BUFFALO AND ERIE COUNTY PUBLIC LIBRARY	2,231

#### People still love Jacksonville's libraries!

JPL is tied for 2nd among 15 peer libraries for the most visits per hour of operation. That means there are more people in our libraries at any given hour that we are open than almost any of our peers.

#### How were Peer Libraries Selected?

We used three filters:

- 1) Population size served (650k to 1.2M)
- 2) City/County consolidated library service
- 3) Eliminated systems serving very small or very large geographical areas.